

FAQ -----

My arrival is planned after the closing of the reception, how can I do?

You have to inform the reception by phone +(33)5.46.68.04.38 before the closing. The procedure will then be explained.

What are the arrival and departure hours?

For camping pitches, arrivals are from 2PM and departures before noon.

For accommodations, arrivals are from 3 PM and departures before 10AM.

I have an animal, can I bring it

In camping pitches, animals are accepted up to 2 max.

For the accommodations, only one animal is accepted less than 10kg (no animals in Privilège and Coco Sweet ranges).

In all case, dogs of first and second categories are strictly forbidden.

The vaccination card is to present on arrival.

I have rent an accommodation; do I have to leave a guarantee on my arrival?

Yes, a guarantee is to be done on your arrival.

It is not cashed.

It is obligatory made by credit card and its amount is 260 €.

I want to make barbecue during my stay ...

Only electric or gas barbecues are allowed on your pitch.

Charcoal barbecues are strictly forbidden for security reasons.

For charcoal barbecues lovers, 2 common areas are at your disposal.

We arrive with an extra car ...

One pitch = one car !

If you have a second vehicle, you will be able to access the inside parking after giving to the reception its registration number and after paying the extra cost from 2 € to 5 € per day depending on the season

Can people come and visit us?

Any visitor must leave his car on the entrance parking and register at the reception.

The access to the swimming area is only possible after the payment of the extra cost of 6 € per visitor.

Can I add people to my booking?

Accommodations and pitches have a limited number of participant possible.

This number can't be exceeded for security reasons.

Don't forget that a young child or a baby counts for one person!

I have to cancel my booking ...

When making the booking, the campsite proposes a canceling insurance.

It is your choice to subscribe it or not.

If you have to cancel, please contact the reception. The procedure will be sent to you so that you can inform our insurance partner, Gritchen Affinity, who manages the cancelling insurance. Your cancellation will obligatory have to be justified with documents!

If no cancelling insurance was subscribed, refund will not be possible.

I will arrive the next day of the planned day / I have to leave one day before

Please inform the reception +(33)5.46.68.04.38.

My arrival date is approaching! What must I bring?

For camping: Plan to bring an electric extension cable if you have chosen electricity on your forfait. If you have rented a small fridge, please think of a shelter.

For accommodations: Plan to bring your bedsheets, towels and household linen. Furnitures to do the cleaning are inside the rental. Cleaning products are not furnished.

Deposit and balance payment

A deposit of 30% is required within 8 days after the booking request.

Every balance is to be paid one month before the arrival date.

At less than one month of the arrival, the totality of the amount of the stay is due.

You can pay by credit card by phone or on the website or by bank transfer.

I will arrive by train. How can I get to the campsite?

Bus 4 goes from the train station to the commercial center situated at few hundred meters of the campsite.

Are minors accepted ?

Minors are not accepted except if they are accompanied by a person 18 years old at least, by presenting the copy of both parents' identity card and a written authorization.