

# Rules and Regulations

## **1. Admission requirement**

To be allowed to penetrate, to remain and settle in the campsite, it is necessary to be authorized by the manager or its representative. He has to make sure of the good behavior and the good order of the campsite, as well as the respect of the application of these rules of procedure.

Staying in the campsite implies the acceptance of these rules and regulation and the commitment to conform to it. No one can take up residence in the campsite.

## **2. Formalities**

Minors who are not accompanied by their parents are not allowed to stay in the campsite.

In application of article [R. 611-35 of code de l'entrée et du séjour des étrangers et du droit d'asile](#), the manager has to make sur the client of a foreign nationality fills an individual form of police informing of name, firstname, date and place of birth; nationality; address. Children aged under 15 years old can be added on one's parent form.

## **3. Installations**

The equipment must be settle on the indicated pitch according to the manager's instructions or his representative.

## **4. Reception**

The office is situated at the entrance of Camping Le Beaulieu, rue du Treuil Gras. Hours of opening change according to the period of the year. They will be posted on information boards, at the entrance of the office and on the website. All information about our services, about possibilities of shopping, sport equipment, touristic sites or other useful information can be found at reception. A register intended to receive complains and suggestions is at the client's disposal at reception.

## **5. Bill Posting**

These rules and regulations are posted at the entrance of the campsite and at the office. It can be given to any client claiming it. For the classed campsites, the category of the class with the tourism leisure mention and the number of tourism or leisure pitches are stated. The prices of the different extras are communicated to the client in the conditions fixed by decree of the Minister charged of consumption and available for consulting at the reception.

## **6. Departure formalities**

Clients must inform the reception of their departure the day before. Clients leaving before the opening must pay their stay and extras at latest the day before. If one more nights are required, these ones must be payed at latest the day before leaving. The clients must inform if they want extra nights before the planned departure.

## **7. Noise and silence**

Clients must avoid noise and discussions that could disturb neighbors. Sound devise must be regulated consequently. Vehicle doors must be as discreet as possible.

Unrestrained animal are not accepted. They must not stay alone on the campsite, even locked up in the absence of their masters who are responsible. Visitors entering the campsite with vehicles with two rear wheels must shut down the vehicle at the entrance of the campsite for others' respect. The manager makes sure of the tranquility of clients and asks that silence must be total between midnight and 7am. Dangerous behaviors, disruption of tranquility, noise and state of drunkenness will lead to a non extension of the contract and the breach of the current one.

## **8. Visitors**

Visitors are only allowed to penetrate in the campsite after the permission of the manager or his representative, staying under the responsibility of the people receiving them.

Installations are accessible to the visitors. Therefore the use of these installations can be charged according to a price that must be posted at the entrance of the campsite and at reception. Vehicles of visitors are forbidden inside the campsite.

## **9. Circulation and parking of vehicles**

A gate system is installed at the entrance and the exit of the campsite.

The access is only by registration car number reading by a camera in order to limit the number of vehicles on the pitches. Only **one** pitch is authorized per pitch.

To enter a second vehicle, the client must inform the office, pay the extra cost and will be able to park **only** on the inside parking.

Inside the campsite, the speed is limited to **10km/h maximum**.

## **No circulation between 11PM and 7PM**

Only vehicle belonging to clients can circulate inside the campsite. Parking is forbidden on the pitch occupied by rentals except if a place of parking is provided. Parking must not hinder circulation.

The entrance gate is open from 7AM to 11PM. If clients arrive after 11PM, the vehicle must park on the entrance parking.

## **10. Apparence of installations**

No installation will be authorized without acceptance of the staff. Each one is held to abstain from any action which could harm cleanliness, hygiene and aspect of the campsite. It is forbidden to throw gray waters on the rounds. A chemical toilet is at disposal. Wastes, rubbish, papers, must be thrown in the provided area. Washing is forbidden except in the provided area. Washing of caravans or vehicles is forbidden. Spreading clothes is authorized in the common area provided. No use of trees allowed. Floral decorations and plantations must be respected. It is forbidden to cut trees, plants ... Or to delimit the pitch with personal installations. Any damage will be charged to the client. When leaving , the pitch has to be in the same aspect that it was when the client arrived.

## **11. Security**

### **a) Fire**

**Open fires (wood, coal, etc.) are rigorously prohibited on pitches.** 2 collective barbecue zones are at disposal (near sanitary and tennis court). Les réchauds doivent être maintenus en bon état de fonctionnement et ne pas être utilisés dans des conditions dangereuses. Camping stoves must be maintained in good operating conditions and not be used under dangerous conditions. Only gas or electric camping stoves or barbecues are accepted.

In case of fire, warn the office immediately. The extinguishers are at the disposal of all.

A first-aid kit is at your disposal at the office.

### **b) Theft**

The direction is responsible of the objects deposited at the office and has a general obligation of watching on the campsite. The client keeps the responsibility for his own installation and must announce to the person in charge the presence for any suspect person. Although guarding is assured, the users of the campsite are invited to take the usual precautions for the safeguard of their material.

## **12. Games**

No violent or disturbing games can be organised near the installations.

The children club cannot be used for turbulent activities

The swimming pool area inside the campsite is only accessible for the clients. A regulation is at your disposal at the swimming pool area.

Parents are responsible of their children.

## **13. Cravan storage**

No unused material can be left on the campsite without the authorization of the manager and only on the place planned.

This extra is charged.

## **14. Animals**

**Animals of 1st and 2nd categories are strictly forbidden.** Only cats and dogs kept on a lead, vaccinated, tattooed are accepted with extra cost up to 2for a pitch and 1 for a rental(forbidden in Privilège range) The vaccination card is obligatory at the entrance. We remind that for hygienic reasons and other's respect, droppings must be picked. It is forbidden to feed wandering cats and dogs.

## **15. Pool**

Bands given on arrival are OBLIGATORY. The pool is only accessible for the clients. Shorts are FORBIDDEN; Children are under their parent's responsibility. It is forbidden to eat, drink, smoke inside the aquatic area. Personal effects are under their owner's responsibility and must not stay around the pool when leaving the area.

## **16. Violation of rules**

In the case a client would disturb the other clients or would not respect the present rules and regulations, the manager or his representative will be able orally or in writing, if he considers it necessary, give notice to stop the trouble.

In case of serious or repeated violation of these regulations and after formal notice, the contract can be terminated.

In case of penal violation, the manager can call police force.

In case of litigation and after informing the customer service of the campsite, every customer has the possibility to take to mediation of consumption, in a delay of one-year maximum departing from the date of the written complaint by recorded delivery to the campsite. The contact details of the consumption mediator is Medicycs, 73 boulevard de Clichy, 75009 PARIS -01.49.70.15.93-contact@medicycs.fr

Eventual litigations are under the crown court's competence of La Rochelle